



CMTS
Case Management & Tracking System


A Trusted Partner for Secure & Stable Case Management

At CMTS, we deliver **more than software** — we provide a trusted partnership grounded in **security, experience, and support**. Backed by WingSwept's cybersecurity expertise and driven by a mission-focused team, CMTS empowers agencies to safeguard sensitive data, streamline operations, and achieve meaningful impact.



Powered By WingSwept



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Discover how CMTS delivers secure, reliable, and human-centered solutions that help investigative agencies thrive. Backed by WingSwept's cybersecurity strength and a mission-driven team, CMTS goes beyond software to become a trusted partner. Read on to see how we empower agencies to protect data, streamline operations, and drive real results.

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Organizational Security

At CMTS, security isn't just a product feature — it's a deeply embedded principle across the entire organization.



Security Rooted in Our DNA

As part of WingSwept, an IT and cybersecurity company, CMTS benefits from an organization where security is deeply embedded in every function — from product development to client support. WingSwept's experience guiding organizations through complex compliance initiatives reflects a level of operational maturity that ensures CMTS consistently delivers secure, trustworthy solutions.



Actively Maintained and Updated

The CMTS platform undergoes continuous development and enhancement to keep the system secure, modern, and aligned with the latest regulatory standards. Regular updates address evolving cybersecurity threats, improve system performance, and incorporate client-driven enhancements, ensuring agencies always operate within a compliant, reliable, and forward-looking environment.



U.S.-Based, Secure Cloud Hosting

CMTS's fully U.S.-based team ensures your data stays secure and compliant. Combined with FedRAMP® Moderate authorization and FedRAMP®-certified cloud hosting, we provide strong protection through encryption and strict access controls.



FedRAMP® and GovRAMP Compliance

CMTS's FedRAMP® Moderate authorization covers over 300 audited security controls, CMTS meets and often exceeds both federal and state-level security requirements, ensuring agencies stay compliant.

Human-Centered Support



Direct-Dial Support

Clients have access to direct communication channels for support, avoiding generic helpdesk experiences and ensuring fast, knowledgeable responses to inquiries and issues.



Ongoing Training for Continued Success

CMTS provides ongoing training resources—including live webinars, recorded videos, and documentation—to keep agency teams confident and efficient in their use of the system. This approach reduces ramp-up time and ensures that users stay current on new features and best practices.

“Couldn’t be happier with the quick response from all your folks as we get this huge undertaking off the ground. Much thanks!”

– Sr. Principal Investigator

Accountability & Stability

As part of WingSwept, an employee-owned (ESOP) company, every team member has a stake in long-term success, showing up every day committed to delivering stability, reliability, and mission-driven service to client agencies.



Employee-Owned, Mission-Driven

WingSwept's ESOP model emphasizes long-term stability over short-term gains. With no outside ownership pressure, CMTS remains focused on serving client needs rather than making abrupt changes or chasing investor-driven pivots.



Income Streams That Sustain Innovation

WingSwept operates multiple business units that create diversified income streams. This financial strength provides CMTS with resilience against market fluctuations and enables ongoing investment in a dependable, high-quality product that evolves alongside your agency's needs.



Focused on Your Future, Not an Exit

CMTS is not built for a quick sale. Our commitment is to sustainable, steady growth — ensuring your agency benefits from long-term stability, consistent service, and a trusted partner you can rely on for years to come.



Teamwork and Customer Commitment

At the core of CMTS is a collaborative, team-based approach. We work closely with clients to understand real-world challenges, ensuring that system improvements, support, and innovations are driven by the needs of the agencies we serve.

Purpose-Built Features

Beyond the strength of the organization behind it, CMTS delivers a powerful, configurable software platform designed to meet the complex needs of investigative agencies.



Secure

CMTS meets rigorous federal security standards with FedRAMP® Moderate authorization, ensuring encryption at rest and in transit. Role-based access controls keep sensitive data protected, while sensitive case safeguards add an extra layer of security for high-priority investigations.



Configurable

The system adapts to your agency's processes through customizable workflows that keep operations running smoothly. Automated notifications prevent delays by alerting teams to key actions, while reliable reporting tools provide fast, actionable insights to support accountability.



Responsive

CMTS offers direct human support, ensuring agencies get fast, personal help when they need it. The intuitive interface is designed for investigators, making it easy to learn and navigate. Continuous enhancements keep the system modern, effective, and aligned with evolving client needs.


The CMTS Advantage: Security, Experience, Service



CMTS delivers more than software — it provides a secure, stable, and responsive partnership that helps investigative agencies meet their mission. With the strength of WingSwept’s cybersecurity foundation, the reliability of an employee-owned business, and a human-centered approach to client support, CMTS empowers teams to work efficiently, protect sensitive data, and achieve meaningful results.

The Last Case Management Partner You’ll Need

Join agencies nationwide who trust CMTS for a secure, stable, and lasting solution — built to support you today, tomorrow, and long into the future.

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