



**C M T S**  
Case Management & Tracking System

# API ACCESS OVERVIEW

## Secure, Role-Based Programmatic Integration

CMTS offers API access that allows authorized users to interact programmatically with the case management system. The API provides full CRUD (Create, Read, Update, Delete) access to all endpoints available through the user interface—enabling seamless integration with external systems under strict access control.



## Use Cases:

**Data Visualization:** Feed structured data into tools like Tableau or Power BI.

**Audit Log Extraction:** Programmatically retrieve activity history for oversight.

**System Integration:** Connect CMTS to ticketing, HR, or workflow platforms.

**External Query Tools:** Enable secure data pulls for real-time dashboards or reports.

**Automated Sync:** Keep third-party systems aligned without manual exports.

## Security and Control:

**Role-Based Access:** API access is governed by CMTS's built-in permissions—only authorized data is available.

**Encrypted Communication:** All API traffic is encrypted at rest and in transit.

**No Unapproved Data Movement:** Nothing enters or exits CMTS via API without explicit credentials and access rights.

**Audit Logging:** All interactions are logged for traceability.

## Contact Us:

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